



Notice

7 April 2014

Publication

Water Compliance Reporting Manual

The Economic Regulation Authority has approved the Water Compliance Reporting Manual (**Reporting Manual**).

- [Water Compliance Reporting Manual](#)

The Reporting Manual replaces the previous version, which was published in July 2012.

Water Licence Compliance Obligations

On 18 November 2013, the *Water Services Act 2012* (**2012 Act**) repealed and replaced the licensing provisions in the *Water Services Licensing Act 1995* (**1995 Act**). The Minister for Water (**Minister**) has also made two items of subsidiary legislation under the 2012 Act:

- *Water Services Regulations 2013* (**Regulations**), which commenced on 18 November 2013; and
- *Water Services Code of Conduct (Customer Service Standards) 2013* (**Code**), which commenced on 1 January 2014.

The Authority replaced the water services licences made under the 1995 Act with new licences made under the 2012 Act. The commencement date for the new licences was timed to coincide with the commencement of the 2012 Act.

The Reporting Manual has been updated to replace the compliance obligations related to licences issued under the 1995 Act with the compliance obligations applicable to licences issued under the 2012 Act, including the Regulations and the Code.

Water Licence Performance Reporting

The Authority has taken the opportunity to streamline the way that it manages the collection of annual licence performance data from licensees. Licence performance data is currently collected using the *Water, Wastewater and Irrigation Licence Performance Reporting Datasheets* (**Reporting Datasheets**) issued by the Authority each year. The Reporting Datasheets are accompanied by the *Water, Wastewater and Irrigation Licence Performance Reporting Handbook* (**Reporting Handbook**), which includes definitional information in respect of the performance indicators and, where applicable, calculation specifications. The data tables in the Reporting Datasheets are aligned with the tables in sections 12 to 19 of the current Reporting Manual.

The Authority has moved to a data collection process that has the Reporting Handbook as the sole source of information about the performance data that licensees are required to provide to the Authority, with the Reporting Datasheets being used to collect the data. This approach offers efficiencies in the data collection process by removing the need to keep the Reporting Datasheets and the Reporting Handbooks aligned with the data tables in the Reporting Manual, as well as simplifying the reporting process for licensees.



Economic Regulation Authority

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Section 3.1 of the Reporting Manual instructs licensees to refer to the Reporting Handbook for details of their performance reporting obligations.

For further information contact:

General Enquiries

Paul Reid
Economic Regulation Authority
Phone: 08 6557 7900
Email: records@erawa.com.au

Media Enquiries

Richard Taylor
Riley Mathewson Public Relations
Phone: 08 9381 2144
Email: admin@rmpr.com.au